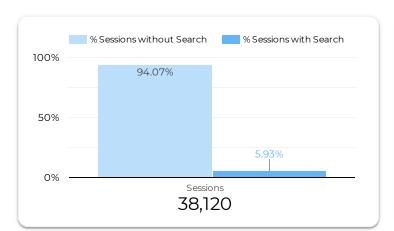
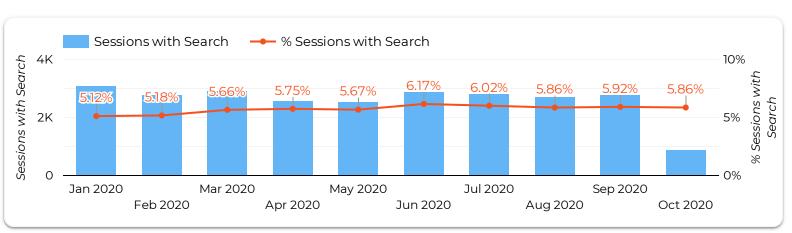


Site Search Performance (All Traffic)

Sessions w/ Site Search





Data Source: Google Analytics,

Search Terms & Pages Performance



Methodology:

Search Relevance Index shows user behavior & engagement after the usage of the site search. The score can be from 0 to 10. The higher - the better.

Formula:

Search Relevance Index = (Results Pageviews per Search score + % Search Exits score + % Search Refinements score + Time after Search score) (Influence ratio: 30% + 30% + 30% + 10%)

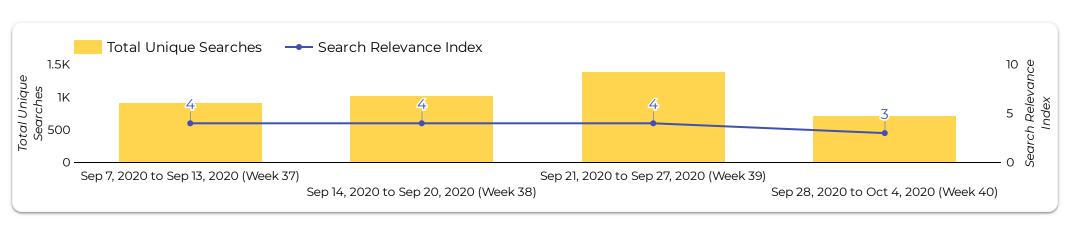
Definitions:

- Results Pageviews per Search is the number of pageviews of search result pages per search (exclude Search Exits). The lower value the better. If the Results Pageviews per Search is less than 1.5 then the score used for the Index is 3. If it is more than 1.5, the score is 0. - % Search Exits is the number of searches made immediately before leaving the site divided by total unique searches. The lower value - the better. If the % Search Exits is more than 20%
- then the score used for the Index is 0. If it is less than 20%, the score is 3.
- % Search Refinements is the number of times a user searched again immediately after performing a search divided by Pageviews of search result pages. The lower value the better. If the % Search Refinements more than 30% the score used for the Index is 0. If it is less than 30%, the score is 3.
- Time after Search is the number of time users spend on your site after performing a search. The higher value the better. If the Time after Search is more than 150 sec then the score used for Index is 1. If it is less than 150 sec, the score is 0.

For more details on search-related metrics, please use the following link.

Click on a Search Term to see

Weekly Trend



 Exclude / Include Branded Search Terms Exclude / Include Product IDs Search Terms

- * Exclude / Include Filters work according to the following principle: - Exclude : exclude all Branded / with Product ID Search Terms and show only non-
- branded / without product ID Search Terms - **Include** : show only Branded / with Product ID Search Terms

which Pages it was searched from (the table underneath) Search Relevance Index Components and the Weekly Trend (the chart above) **Results** Search Relevance Index % Search % Search Time after **Search Term Total Unique Searches** • Pageviews per Refinements **Exits** Search Search 35 3 1.7 5.7% 00:02:02 41.4% 2. 35 3.2 17.1% 18.2% 00:03:16 3. 1.8 32.0% 00:02:59 25 31.6% 4. 24 3 1.9 16.7% 36.6% 00:00:42 5. 21 10 1.1 0.0% 29.2% 00:05:39 18 4 2.0 5.6% 40.0% 00:07:51 17 0.0% 7. 4.6 23.1% 00:05:14 **PII Data** 8. 16 4 1.6 12.5% 32.0% 00:02:32 9. 15 4 2.0 33.3% 24.0% 00:04:26 **Grand total** 4,519 4 1.6 17.9% 33.9% 00:02:55 1 - 100 / 3080 >



* Search Rate is the site search usage percentage on-page. Calculated as Total Unique Searches divided by Pageviews.

